



**CANADIAN MENTAL  
HEALTH ASSOCIATION**  
**L'ASSOCIATION CANADIENNE  
POUR LA SANTÉ MENTALE**

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# **DEALING WITH DIFFICULT AND DIVERSE PEOPLE**

**What:** For frontline workers and volunteers who experience angry and aggressive clients in the workplace; this workshop will explore the signs of anger, aggression, and strategies to manage situations.

**When:** Saturday, May 5<sup>th</sup>, 2012, 9:00 am to 3:00 pm

**Where:** Canadian Mental Health Association  
6 Ordnance Street  
Kingston, Ontario

**Cost:** \$40.00

To register or for more information please contact us at:

P: (613) 549-7027

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